

Volume 16
October 2013



Stocktake

Aquatica's 6 monthly stocktake hours are as follows:

Thursday 3 October	Orders received by 12 noon will be dispatched as usual.
	Orders received after that time will not be dispatched until Monday 7 October.
Friday 4 October	Stocktake
Monday 7 October	Normal service will resume

Workplace Literacy Programme



With such an assortment of nationalities at Aquatica, last year saw the Literacy Programme put in place for staff who wanted to improve their understanding of the English language. This programme is partially sponsored by the NZ Government and Aquatica were pleased to see their staff take advantage of the programme.

At the end of the 6 month course, 7 staff members were presented with certificates of completion at a morning tea put on by the company.

Congratulations to Anna, Judy, Benz, Otto, Patrick, Ti and Kone.

Volume 9 of Aquatica's tapware brochure is now available. If you would like a copy, please email info@aquatica.co.nz or add a request to your next order.



Customer Service Excellence Award

The idea for this initiative came from the Management Conference at the beginning of 2012.

This award is now given each month to a staff member who demonstrates outstanding customer service. This can be directly to customers, or indirectly by assisting others in the business. With helpfulness, enthusiasm and commitment, the business can then deliver outstanding service.

Nominations are accepted from any staff member and reasons must be given. From the nominations, Mal and Chrissy select one person. The winner receives \$100 in a letter from the Directors and goes into the annual selection for a major prize. For year ended March 2013, this was a 7 day cruise for two.

Voting for the overall winner took place in July amongst the staff and the lucky winner was Kerry Rogers. Kerry and husband John will be on their luxury cruise around Australia during the last week in January - even this far out, Kerry is counting down the days to their departure!



Who is your Rep?

Auckland	Andrew Fordyce	021.424 441
Northland/Mid North Island	Tony Shirley	021.046 8481
Wellington	Peter Kruk	021.898 363
Christchurch	Dave Chiverton	0274.900 540

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Come and see us at
www.aquatica.co.nz

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Products**



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AVAILABLE FEBRUARY 2014



ZENTO RENOVA
TWIN HOSE
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AJUSTO FITSALL
SINGLE SPRAY
HANDSHOWER SET
AJ SS FITSALL
AVAILABLE OCTOBER 2013



AJUSTO FITSALL
MULTI SPRAY
HANDSHOWER SET
AJ MS FITSALL
AVAILABLE OCTOBER 2013



MIA SINGLE SPRAY
HANDSHOWER SET
MI SSHSS WE
AVAILABLE JANUARY 2014



OBLISPA SINGLE
SPRAY
HANDSHOWER SET
OB SPA SSHSS
AVAILABLE OCTOBER 2013



OBLIO RENOVA
SINGLE HOSE
BUILT IN ELBOW
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OBLIO RENOVA
TWIN HOSE
OB RENOVA
AVAILABLE FEBRUARY 2014



CASCATA BASIN MIXER
FREE FLOW SIDE-CONTROL
CA BASMFFS
AVAILABLE OCTOBER 2013



CASCATA BASIN MIXER
FREE FLOW
CA BASMFF
AVAILABLE OCTOBER 2013



CASCATA 2 HOLE WALL MOUNTED
BASIN MIXER FREE FLOW
CA 2BASINFF
AVAILABLE OCTOBER 2013



CASCATA BATH SPOUT
CA BSFF
AVAILABLE OCTOBER 2013



ZENTO BASIN MIXER CASCADE
ZN BASM CASCADE
AVAILABLE JANUARY 2014



PRESTIGIO BASIN MIXER
PR BASM35
AVAILABLE FEBRUARY 2014



MIA 2 HOLE WALL MOUNTED
BASIN MIXER
MI 2BASIN
AVAILABLE OCTOBER 2013



TYPHOON SHOWER ROSE
TY SR
AVAILABLE OCTOBER 2013



OBLIO SINK MIXER SWIVEL VARIO
OB SMVAR
AVAILABLE JANUARY 2014



OBLIO BASIN MIXER SWIVEL
VARIO
OB BASMVAR
AVAILABLE JANUARY 2014

Meet the Staff @ Aquatica

Rita Wells - Assembly, Quality Control



Rita joined Aquatica as a permanent staff member in our Assembly Department in January 2011. Always willing to give a helping hand, Rita soon became an important team member, admitting she really enjoyed working with the "other amazing hard workers".

Away from Aquatica, Rita plays table tennis four times a week. In 2010 she won a trophy for Runner Up E Grade at Howick. Then in 2011 and 2012, she won the same trophy, first in New Plymouth and then in Auckland. In 2013, she went to Kamo and finally won 1st Place in E Grade. She is now in D Grade and hoping to continue her winning streak next year. Well done Rita!

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